



Friedrich PlusOne ServiceSmart

Innovations in Serviceability

Friedrich PlusOne® ServiceSmart is a unique package of features that simplify and accelerate the servicing and maintenance of Friedrich commercial HVAC products—assisting contractors in reducing expenses, enhancing customer satisfaction and working more efficiently.

THE SERVICESMART DIFFERENCE

Service faster, service smarter, service easier.

With several thoughtful design details and additional service-friendly options and features like hinged panels, panel prop rods, tool-less entry and external gauge ports, the ServiceSmart package can save contractors up to 100 minutes on industry-standard service and maintenance compared to other commercial HVAC brands.¹ Here's how:

1 Qwik-slide Blower Assembly

Extremely easy access and slide-out removal of blower assembly to service internal components.

2 Single-point Wiring

A single-point wiring harness allows for a streamlined installation by reducing the field wire runs needed to connect the system.

3 Qwik-clean Drain Pan

Composite material pan that slides out completely for easy cleaning with the removal of four screws and features a standard overflow sensor.

4 Qwik-change Flex-fit Rack

Patented design allows easy changeover between 2" and 4" filters with standard and readily available sizes.

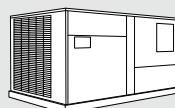
5 Qwik-slide Heat Exchanger

Easy-to-access, slide-out Velocifin® heat exchanger assembly saves contractors time with a patented design.

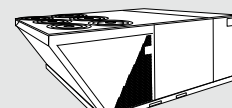


AVAILABLE IN:

FRIEDRICH | Commercial Air



Renaissance™ Commercial Packaged Units
[Explore products →](#)



Resolute™ Commercial Packaged Units
[Explore products →](#)

BENEFITS OF SERVICESMART

Friedrich ServiceSmart offers a number of benefits to contractors, including:



Reduced time and money spent on service calls

ServiceSmart features can help contractors reduce the time they spend on service calls by up to 100 minutes, on average.¹ This can lead to significant savings in labor costs and improved customer satisfaction.



Easier maintenance

Routine, recommended maintenance of HVAC units can help extend equipment life and ensure peak performance. Our easily accessible drain pan and filter rack design make routine maintenance easier to perform.



Easier serviceability

ServiceSmart features make it easier for contractors to access and service unit components. This can help to reduce the risk of damage to the unit and roof membrane, and make it easier to complete repairs quickly and efficiently.



Improved customer satisfaction

By reducing the time spent on service calls and making it easier to service Friedrich products, ServiceSmart can help contractors improve customer satisfaction while positively impacting profitability.

HVAC PROS WEIGH-IN HVAC professionals have praised the serviceability of Friedrich products, with many saying that they can cut their service time in half. They also appreciate the wide open spaces and the fact that Friedrich products use hinges and fewer screws, which makes it easier to access and service the unit's components.

"Friedrich products cut your time in half. You can take out the filter with just a hinged door, and everything else—from accessing the blower motor to the burner—you only have to remove two or three screws." – HVAC Professional

AWARDS & RECOGNITION

Friedrich commercial air conditioning products with ServiceSmart features have won numerous innovation and industry awards, including:

2021



Good Design® Award
Winner: Industrial, Renaissance™ 3-6 ton.

2022



Good Design® Award
Winner: Industrial, Renaissance™ 3-6 ton.

2023



Edison Awards™ Silver Winner: Engineering & Robotics, Commercial Technology, Renaissance™ 15-25 ton. For excellence in new product and service development, marketing, human-centered design and innovation.

Dealer Design Award Winner: Commercial HVAC, ACHR theNEWS, Resolute™ 30 ton. Recognition for contractor-oriented product features that assist in the installation, maintenance and service of installed products to the HVACR industry.

Commercial Comfort Products of the Year: Engineered Systems, Resolute™ 30 ton.

Good Design® Award Winner: Building Materials, Resolute™ 30 ton.

Learn more about Friedrich Commercial Air at [Friedrich.com/Commercial](https://www.friedrich.com/Commercial)

CONTACT US

For additional information, contact your local Friedrich sales representative.



FRIEDRICH Commercial Air

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¹Per a MIAT Commercial HVAC Competitive Time Study of the Renaissance line, conducted June 4-6, 2019.