



**Friedrich Air Conditioning Co.**  
10001 Reunion Place, San Antonio, TX 78216  
800.541.6645  
www.friedrich.com

**VRP** Variable Refrigerant  
Packaged Heat Pump

## LIMITED WARRANTY

- 1. A) ONE YEAR PARTS WARRANTY - FRIEDRICH AIR CONDITIONING CO. (FRIEDRICH)** warrants to the original end-user of this product that should it prove defective due to improper workmanship and/or material under normal use for a period of one year commencing from the date of installation or 120 days after original end-user purchase, whichever comes first, FRIEDRICH will repair or replace, at its option, any defective part without charge for the part. Replacement parts are warranted for the remainder of the original warranty period.

**B) THIS WARRANTY DOES NOT INCLUDE LABOR** or other cost incurred for servicing, repairing, removing, installing, shipping, or handling of either defective or replacement parts, or complete unit. Such cost may be covered by a separate warranty provided by the installing contractor.

**C) SECOND THROUGH FIFTH YEAR (Sixty (60) months commencing from the date of installation or 120 days after original end-user purchase, whichever comes first).** On the sealed REFRIGERATION SYSTEM. Any part of the sealed refrigeration system that is defective in material or workmanship will be repaired or replaced free of charge (excluding freight charges) by our authorized service center during normal working hours. The sealed refrigeration system consists of the compressor, metering device, evaporator, condenser, reversing valve, check valve, and the interconnecting tubing. **LABOR IS NOT INCLUDED FOR INSTALLING REPLACEMENT PARTS.**  
**These warranties apply only while the unit remains at the original site and only to units installed inside the continental United States, Alaska, Hawaii, Puerto Rico, and Canada. The warranty applies only if the unit is installed and operated in accordance with the printed instructions and in compliance with applicable local installation and building codes and good trade practices. For international warranty information, contact the Friedrich Air Conditioning Company - International Division.**

**D) NOTICE:** To obtain service and/or warranty parts replacement, you must notify an authorized FRIEDRICH Air Conditioning Co. distributor, dealer, or contractor of any defect within the applicable warranty period.
- 2. Any defective part to be replaced must be made available to FRIEDRICH in exchange for the replacement part.** You must present proof of the original date of installation of the product in order to establish the effective date of the warranty. Otherwise, the effective date will be deemed to be the date of purchase plus thirty days. The return of the owner registration card is not a condition of warranty coverage. However, please detach and return it so that we can contact you should a question of safety arise which could affect you.
- 3. TO OBTAIN WARRANTY SERVICE,** please contact your authorized FRIEDRICH distributor, dealer, or the contractor who installed the equipment. If your dealer or contractor needs assistance, the authorized FRIEDRICH distributor is available for consultation, and FRIEDRICH supports the efforts of the distributor.
- 4. This limited warranty applies** only to units remaining at the site of the original installation (except for mobile home installations) and only to units installed within the continental United States, Alaska, Hawaii, and Canada. This limited warranty applies only if the unit is installed and operated in accordance with FRIEDRICH instructions and in compliance with applicable local installation and building codes and good trade practices.
- 5. THIS WARRANTY DOES NOT COVER** damages caused by: (a) accident, abuse, negligence, or misuse; (b) operating the product in a corrosive atmosphere containing chlorine, fluorine or any other damaging chemicals; (c) modification, alteration, poor service practices; (d) improper matching or application of the product or components; (e) failure to provide proper maintenance and service to the product according to manufacturer's instructions; (f) installation or operating of the product in a manner contrary to the instructions of the manufacturer; (g) lightning, fluctuations in electrical power or other Acts of God; (h) operation of the unit during construction. This LIMITED WARRANTY also excludes all cost of installation, disconnection or dismantling the product, parts used in connection with normal maintenance such as air filters or belts and owner-required maintenance. Consult the instructions enclosed with the product for information regarding recommended maintenance.
- 6. No one is authorized to change this LIMITED WARRANTY** in any respect, or to create any other obligation or liability in connection with this product.
- 7. YOUR ONLY REMEDIES ARE PROVIDED IN THIS LIMITED WARRANTY. ANY EXPRESS WARRANTY NOT PROVIDED HEREIN, AND ANY REMEDY WHICH, BUT FOR THIS PROVISION, MIGHT ARISE BY IMPLICATION OR OPERATION OF LAW, IS HEREBY EXCLUDED AND DISCLAIMED. THE IMPLIED WARRANTIES OF MERCHANTABILITY AND OF FITNESS FOR ANY PARTICULAR PURPOSE ARE EXPRESSLY LIMITED TO A TERM OF ONE YEAR FROM THE DATE OF ORIGINAL INSTALLATION. UNDER NO CIRCUMSTANCES SHALL FRIEDRICH BE LIABLE TO THE OWNER OR ANY OTHER PERSON FOR ANY INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES IN CONNECTION WITH THIS PRODUCT, WHETHER ARISING OUT OF BREACH OF WARRANTY, BREACH OF CONTRACT OR OTHERWISE.**
8. Some states do not allow limitations on how long an implied warranty lasts and/or do not allow the exclusion or limitation of incidental, special or consequential damages, so the above limitations or exclusions may not apply to you.
- 9. This warranty gives you specific legal rights,** and you may have other rights which vary from state to state and province to province.
- 10. This warranty is valid in the U.S.A. and Canada** and is not transferable.

(1-2024)