



# FRIEDRICH

## VERT-I-PAK® SINGLE PACKAGE HEAT PUMPS LIMITED WARRANTY

**SAVE THIS CERTIFICATE.** It gives you specific rights. You may also have other rights which may vary from state to state and province to province.

In the event that your unit needs servicing, contact your nearest authorized service center. If you do not know the nearest service center, ask the company that installed your unit or contact us - see address and telephone number above. To obtain service and/or warranty parts replacement, you must notify an authorized FRIEDRICH Air Conditioning Co. service center, distributor, dealer, or contractor of any defect within the applicable warranty period.

**When requesting service:** please have the **model** and **serial number** from your unit readily available.

**Unless specified otherwise herein,** the following applies:  
**FRIEDRICH VERT-I-PAK HEAT PUMPS**

**LIMITED WARRANTY - FIRST YEAR (Twelve (12) months commencing on the date of installation or 120 days after original end-user purchase, whichever comes first).** Any part found to be defective in the material or workmanship will be repaired or replaced free of charge by our authorized service center during the normal working hours; and

**LIMITED WARRANTY - SECOND THROUGH FIFTH YEAR (Sixty (60) months commencing on the date of installation or 120 days after original end-user purchase, whichever comes first). ON THE SEALED REFRIGERATION SYSTEM.** Any part of the sealed refrigeration system that is defective in material or workmanship will be repaired or replaced free of charge (excluding freight charges) by our authorized service center during normal working hours. The sealed refrigeration system consists of the compressor, metering device, evaporator, condenser, reversing valve, check valve, and the interconnecting tubing.

**These warranties apply only while the unit remains at the original site and only to units installed inside the continental United States, Alaska, Hawaii, Puerto Rico, Mexico and Canada. The warranty applies only if the unit is installed and operated in accordance with the printed instructions and in compliance with applicable local installation and building codes and good trade practices. For international warranty information, contact the Friedrich Air Conditioning Company - International Division.**

Any defective part to be replaced must be made available to **FRIEDRICH** in exchange for the replacement part. Reasonable proof must be presented to establish the date of install, otherwise the beginning date of this certificate will be considered to be our shipment date plus sixty days. Replacement parts can be new or re-manufactured. Replacement parts and labor are only warranted for any unused portion of the unit's warranty.

We will not be responsible for and the user will pay for:

1. Service calls to:  
A) Instruct on unit operation. B) Replace house fuses or correct house wiring. C) Clean or replace air filters. D) Remove the unit from its installed location when not accessible for service required. E) Correct improper installations.
2. Parts or labor provided by anyone other than an authorized service center.
3. Damage caused by:  
A) Accident, abuse, negligence, misuse, riot, fire flood or acts of God. B) Operating the unit where there is a corrosive atmosphere containing chlorine, fluorine, or any damaging chemicals (other than in a normal residential environment). C) Unauthorized alteration or repair of the unit, which in turn affects its stability or performance. D) Failing to provide proper maintenance and service. E) Using and incorrect power source. F) Faulty installation or application of the unit. G) Operation of the unit during construction.

**We shall not be liable for any incidental, consequential, or special damages or expenses in connection with any use or failure of this unit. We have not made and do not make any representation or warranty of fitness for a particular use or purpose and there is no implied condition of fitness for a particular use or purpose. We make no expressed warranties except as stated in this certification. No one is authorized to change this certificate or to create for us any other obligation or liability in connection with this unit. Any implied warranties shall last for one year after the original purchase date.** Some states and provinces do not allow limitations on how long an implied warranty or condition lasts, so the above limitation or exclusions may not apply to you. The provisions of this warranty are in addition to and not a modification of or subtraction from the statutory warranties and other rights and remedies provided by law.

**Performance of Friedrich's Warranty obligation is limited to one of the following methods:**

1. Repair of the unit
2. A refund to the customer for the prorated value of the unit based upon the remaining warranty period of the unit.
3. Providing a replacement unit of equal value

**The method of fulfillment of the warranty obligation is at the sole discretion of Friedrich Air Conditioning.**

**In case of any questions regarding the provisions of this warranty, the English version will govern.**